

## County of Los Angeles **CHIEF EXECUTIVE OFFICE**

Kenneth Hahn Hall of Administration 500 West Temple Street, Room 713, Los Angeles, California 90012 (213) 974-1101 http://ceo.lacounty.gov

> Board of Supervisors GLORIA MOLINA First District

MARK RIDLEY-THOMAS Second District

DON KNARE Fourth District

MICHAEL D. ANTONOVICH Fifth District

ZEV YAROSLAVSKY Third District

To:

July 2, 2014

Supervisor Don Knabe, Chairman

Supervisor Gloria Molina

Supervisor Mark Ridley-Thomas Supervisor Zev Yaroslavsky

Supervisor Michael D. Antonovich

From:

William T Fujioka

Chief Executive Officer 4

#### QUARTERLY UPDATE ON THE **IMPROVEMENTS** TO THE COUNTY CONTRACTING PROCESS

The Chief Executive Office (CEO) is continuing on a countywide project to develop a Countywide Contract Management System (CCMS). This memo briefly summarizes efforts that occurred on the project during the second guarter of 2014.

#### **Project Scope**

The CEO, County Counsel, Auditor-Controller (A-C), Internal Services Department (ISD), and other County departments have been working on the development and implementation of the CCMS project. The scope and overall design of CCMS has been focused in the below areas:

- 1. Contract solicitation and award document creation, workflow and maintenance (Case Management System [CMS]);
- 2. Standardizing the County's standard terms and conditions; and
- 3. Creation of a contract document repository (Contract Library System (CLS)

#### **Project Status**

The implementation of the Countywide Contract Management System (CCMS) continued to make progress this reporting period and has begun implementing solicitations in full production in a few targeted areas.

The Contract Library System and the Contract Management System modules are now in production and available to begin implementing standard content and managing solicitations.

- A-C and ISD are assisting department contract staff in designing how the CCMS can be incorporated into their departmental business practices.
- County Counsel has established a "Contract Practices Group" to work with A-C and ISD to establish the procedures for use of CCMS and begin establishing standard content in the CLS for departments to use in developing their solicitations.

#### **Application / Technical Status**

- The integration of the CMS module to eCAPS Vendor Self-service was placed in production in June, 2014.
- The integration between the CLS and CMS for transfer of CLS documents directly into CMS requires additional infrastructure work by ISD. This is targeted to be completed by September, 2014. In the interim, documents can be transferred manually.
- As the applications are used in production, additional refinements and improvements will be identified to assist users. Also, the workflow process will be confirmed as both County Counsel and departments begin using the application.

#### <u>Implementation Status</u>

- A-C and ISD conducted a presentation of CCMS June 26th to CEO Management and County Counsel to demonstrate the application capabilities and discuss implementation approaches.
- Two active solicitations are in CCMS:
  - ISD Elevator / Escalator Maintenance Service (RFSQ) Executed contract
  - Parks & Recreation (Parks) RFP for Castaic Landscaping Services
- A-C and ISD will assist Parks in adding the contract process to their solicitation in CCMS.
- ISD will focus on assisting departments to include Proposition A solicitations in CCMS.
- The Project Team will work with Community & Senior Services (CSS) to begin bringing their solicitations from their Oracle application to CCMS.
- A-C, ISD and County Counsel will begin establishing standard content in CLS.

#### **Next Steps**

The project team will continue to add contracts and solicitations to the pilot and to build the contract template library for the countywide roll out of the system. Some of the activities scheduled are: Each Supervisor July 2, 2014 Page 3

- A-C and ISD will assist Parks in adding the contract process to their solicitation in CCMS.
- ISD will focus on assisting departments to include Proposition A solicitations in CCMS.
- The Project Team will work with Community & Senior Services (CSS) to begin bringing their solicitations from their Oracle application to CCMS.
- A-C, ISD and County Counsel will begin establishing standard content in CLS.

The next quarterly status update on this project will be provided in October, 2014. If you have any questions or need additional information, please contact Scott Wiles of my staff at (213) 893-1246.

WTF:SHK:SAW:ef

#### Attachment

c: Executive Office, Board of Supervisors
County Counsel
Auditor-Controller
Community and Senior Services
Health Services
Internal Services
Parks and Recreation

07.02.14 july 2014 - improvements to county contracting process.docx

# **Countywide Contract Management System (CCMS)**

CONTRACT SOLICITATION AND AWARD DOCUMENT CREATION, WORKFLOW AND MAINTENANCE (CASE MANAGEMENT SYSTEM (CMS)

#### Parks & Recreation (Castaic Lake Recreation Area Park Maintenance RFP)

TASK	START	END	FY 13-14 Q3	FY 13-14 Q4
Parks identified solicitation for pilot	01/16/14	04/08/14		
Parks provided sample solicitation for review	02/01/14	02/13/14		
Parks sample contract compared to County models	02/14/14	03/04/14		
ISD and Parks discussed standardization of Parks solicitation	03/06/14	03/06/14		
Parks developed new template consistent with County model solicitation	03/10/14	04/11/14		
ISD and Parks identified next steps (classification of provisions, project plan)	04/10/14	04/10/14		
Developed folder structure and content in CLS	04/21/14	05/30/14		
Provided training to Parks staff on CLS/CMS	05/20/14	06/05/14		
Parks developed department template in CLS/CMS	06/02/14	06/19/14		
RFP approved by department and County Counsel	05/22/14	06/12/14		
Created Case in CMS - Case No. PK 53585	06/18/14	06/19/14		
Solicitation released	06/23/14	06/23/14		

### **Elevator/Escalator Case Management System (CMS)**

TASKS	PROGRESS
Created case for ISD's Elevator/Escalator solicitation	
Uploaded RFSQ, project timetable and vendor list	
Defined the applicable work team and assigned roles for the process	
Tested calendar functionality to manage milestone dates	100% COMPLETED
Completed the vendor table	
Uploaded 2 vendor SOQ's	
Uploaded adopted Board letter & MA's	

### CREATION OF A CONTRACT DOCUMENT REPOSITORY

## **Contract Library System (CLS)**

TASKS	PROGRESS	
RFP model (solicitation, sample contract, SOW, exhibits) formatted into 203 word files to meet the criteria for CLS		
Each word file identified by given a long and short name	80% COMPLETED	
Word files were submitted to ISD's IT section to be uploaded to CLS		
IFB and RFSQ solicitation documents formatted for uploading to CLS		
Word files to be uploaded to CLS	20% PENDING	

#### STANDARDIZING THE COUNTY'S STANDARD TERMS AND CONDITIONS

#### **Current Prop A Contracts**

**CONTRACTS** 

218

**DEPARTMENTS** 

**17** 

#### FY 13-14

Q3

**PILOT** 

project development and implementation team

- ISD
- Auditor-Controller
- County Counsel
- Community and Senior Services

**Q4** 

- Parks and Recreation conducted pilot Prop A solicitation
- Proposition A solicitation released in June 2014

### FY 14-15

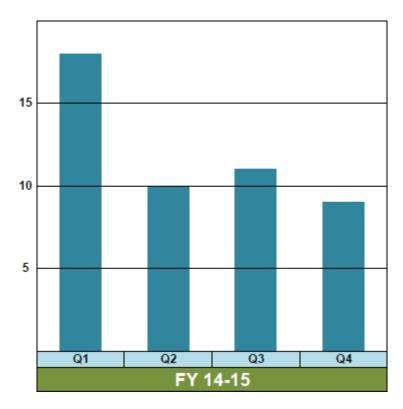
### **Remaining Departments**

with Prop A contracts to be released in FY14-15

## **Solicitation of Departmental Proposition A Contracts**

#### AS REPORTED BY DEPARTMENTS

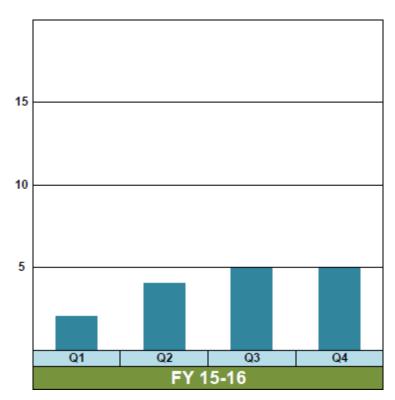
	FY 14-15			
	Q1	Q2	Q3	Q4
Arts Commission				
Beaches and Harbors				
Chief Executive Office	2			
Child Support Services				
Children and Family Servces	1			
Coroner				
Fire Department				1
Health Services				
Internal Services				
Parks and Recreation	1		2	1
Probation				
Public Health				1
Public Library	2	2		
Public Social Services				1
Public Works	11	7	9	5
Sheriff	1			
Treasury and Tax Collector		1		
Total	18	10	11	9



## **Solicitation of Departmental Proposition A Contracts**

#### AS REPORTED BY DEPARTMENTS

		FY 15-16			
	Q1	Q2	Q3	Q4	
Arts Commission		1			
Beaches and Harbors			1		
Chief Executive Office					
Child Support Services					
Children and Family Servces					
Coroner					
Fire Department					
Health Services					
Internal Services		1	1		
Parks and Recreation		2			
Probation				1	
Public Health					
Public Library	1				
Public Social Services					
Public Works	1		3	4	
Sheriff					
Treasury and Tax Collector					
Total	2	4	5	5	



# **Training**

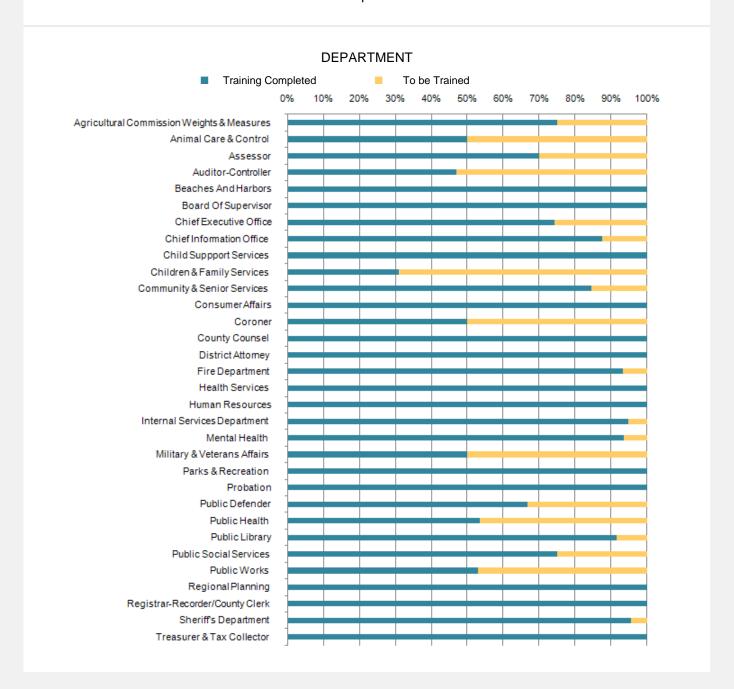
#### 21/2 DAY CONTRACTS TRAINING

### **Training Progress**

COUNTYWIDE

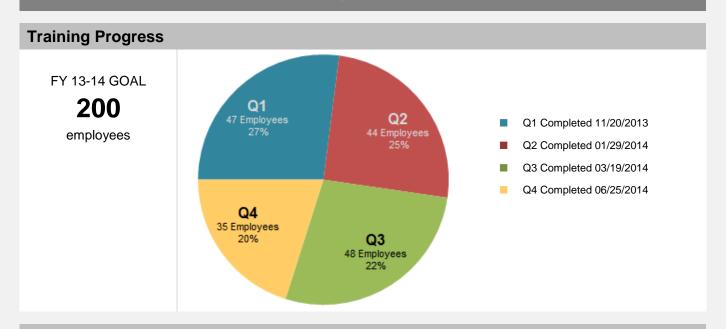
68%

completed



# **Training**

#### **RFSQ TRAINING**



### **Improvement after Training**

COUNTYWIDE

46%

improvement

